

## **Robert E. and Louise Kay Frank**

2374 Sandstone Cliffs Drive

Henderson, NV 89044

November 17, 2011

Public Utilities Commission of Nevada  
9075 West Diablo Dr. Suite 250  
Las Vegas, Nevada 89148

Subject: Docket # 11-10007 Smart Meter (SM) Investigation

This filing is regarding: (1) Privacy, (2) Safety, (3) Health, (4) Legal and Opt-In concerns

Attn: Rebecca Wagner

Dear Ms. Wagner:

Thank you for conducting an investigation into the installation of smart meters throughout Nevada by NV Energy (NVE).

This letter serves notice in writing that we are submitting written comments concerning Docket No. 11-10007 that is otherwise known as the Advanced Service Delivery Meter Program a/k/a Smart Meter ("Smart Meter") and its implementation investigation.

Enclosed are what we hope are compelling comments regarding the privacy, health, safety, legal, business and energy development policies concerning smart meters for inclusion in the investigation that we believe have not been fully resolved and/or addressed by Nevada Energy. Exhibits B through G include some important 3<sup>rd</sup> party articles which appear to be highly accurate and relevant to our State SM policies. We are submitting them for PUCN and NVE consideration and responses.

We are looking forward to participating in the December workshop on Docket 11-10007.

Sincerely,

  
Robert E. Frank &  
702-505-9959

  
Louise Kay Frank

Attached:

1. Exhibit A – Overall Comments & Questions
2. Exhibit B – Safety Concerns
3. Exhibit C – Health Concerns
4. Exhibit D – Privacy & Legal Concerns
5. Exhibit E – SM – Silent Killer
6. Exhibit F – SM Program Conflicts with ARRA EO
7. Exhibit G – Privacy Issues & Convert to Opt-In Policies